

### The ISO 9001:2015 Standard and the Transition

*On September 15, 2015, the International Standardization Organization (ISO) revised the ISO 9001 Standard.*

*The Norm that governs the implementation, implementation and maintenance of a Quality Management System is virtually unchanged since 2000, although the latest version is in 2008, but now with the new version 2015 substantial changes have been introduced that concern a little ' The whole system of the system implemented in the company.*

*MTM Consulting can track your company in managing the transition plan to the new ISO 9001 Standard, incorporating changes in your management system already implemented and certified.*

The new novelty introduced by the new ISO 9001 concerns the need to assess quality-related risks as a starting point for system implementation, a risk considered as uncertainty associated with achieving goals that can be summed up as capacity To provide regular customers with products / services that meet the requirements and increase customer satisfaction. It is therefore required in the business processes to search for those related risks, evaluating and prioritizing them, and then trying to control and monitor them accordingly.

The new ISO therefore wants a contextualized management system, down to the risks of individual organization and not generic. In doing so, it also leaves greater freedom in the formulation of formal documentation to support the system, ie more freedom on how to set up business management, but great relevance to the risks involved and the goals to be achieved.

Here are briefly the other novelties that follow from the draft standard, published in September 2013.

- Different high-level structure, now applicable to all management system standards (9001, 14001, 18001).
- Use of the term "goods and services" instead of the term "product".
- Introduction of the context and stakeholder expectations analysis.
- Emphasis on the process approach.

- Eliminate preventative actions.
- Use of the term "documented information" instead of "documents" and "registrations".
- More details on the control of external supplies of goods and services.
- Missing the mandatory figure of the Management Representative.

IAF and ISO have defined a transition period of 3 years from the publication of the new edition of the standard, that is, the period when all the 2008 version certificates of the standard will be brought to the new version. Therefore, for companies that have been certified to certify ex novo or meet the three-year renewal of existing certification, it is necessary for the companies that have been certified or renewed to comply with the ISO 9001: 2015 guidelines. Certified companies, who have only planned surveillance visits since September 2015, may decide to maintain a certified quality management system in accordance with the 2008 scheme, creating a transition plan where points, steps, timelines are identified And responsibility to get aligned completely with the new edition of the norm. All this is valid until September 2018 where each certified system will only have to comply with ISO 9001: 2015.